

YOUTH AMBASSADOR GENERAL GUIDELINES

DRESS CODE : AT EVENTS

Once you receive your ambassador shirts, please wear these at any of our official events which are listed on your calendar and in your events and duties booklet.

Please wear suitable attire with your shirt when at MECC events. Use this as your benchmark: if you wouldn't be allowed to wear it at a school event, then please don't wear it at the MECC.

If it is a more casual event, like a workshop, you may wear appropriate casual and comfortable bottoms with your ambassador shirt.

CONTACT: MECC

If you need to contact the MECC for any reason, please email the Engagement Team – meccsalesandmarketing@mackay.qld.gov.au.

If the matter is urgent, please call the Box Office on 49619777.

We will stay in touch generally via email and a Facebook Group, however do not hesitate to contact us with any issues.

Your parents are also welcome to contact the Engagement Officer with queries at any time.

Although we would like to establish a Facebook Group for communication/networking purposes, it is NOT compulsory for you to have a Facebook/social media profile – if you are generally not a social media user, you will simply use other means to spread the word amongst your peers.

Your use of social media as a MECC Youth Ambassador is really up to you and your parents/guardians.

FRIENDS OF THE MECC/EMPLOYEES OF THE MECC

We ask that you always treat our staff and the Friends of the MECC with the utmost respect. Please always keep in mind that the Friends are strong supporters of the ambassador program and treat them as such. Please keep in mind that MECC staff are always very busy and will need you to follow instruction, not only to be efficient, but also to keep everyone safe.

If you ever have any issues at the MECC, whilst performing your ambassador duties, please report your concern to the Engagement Officer immediately.

ADMISSION/PARTICIPATION : EVENTS

Ambassadors will receive entry at no cost to official ambassador events only (check your calendar or with the Engagement Team if you are unsure which events this includes).

Only ambassadors can receive free entry to events, it is not possible for another person to attend an event in an ambassador's place, for free.

Your tickets to any event will be organised for you by the Engagement Officer and will be available for collection by you only from the Box Office.

At some events, you will be allocated an extra free ticket which you may share with a friend – a 'peer ticket.' The idea of these tickets is for you to use your privileges as an ambassador, to encourage a peer to attend the theatre.

It would be particularly worthwhile if you invited someone who you know might enjoy visiting the theatre, but may not normally have access.

We strongly recommend that each time you have access to one of these 'peer tickets' you invite someone different every time.

The Engagement Officer will inform you when a 'peer ticket' will be available to ambassadors prior to the event.

BOX OFFICE: 07 4961 9777

It is not compulsory to participate in every event. In fact, some events will be more appropriate for the musicians among you and some will be more appropriate for the drama students etc.

However, don't let the year pass by without making sure you are participating as much as you possibly can... this is a unique opportunity that won't come again.

PARENT/GUARDIAN CONSENT

It is essential that your parents are aware of and okay with your participation in the MECC YA Program. Please ask them to read and sign the parental consent form.

This form is to ensure your parents are aware of the content of our program and are okay with you experiencing the content of the program. If there are any events your parents/guardians would not like you involved in, they have the opportunity on this form to indicate that.

Obviously, some events are appropriate for a very young audience and some are more appropriate for an upper secondary audience. Please peruse the program with your parents, Google the shows or theatre companies, call and ask the Engagement Officer questions and let us know what you are okay with participating in.

BEHAVIOUR

MECC Youth Ambassadors represent themselves, their families, their school and the MECC when they are at events or participating in the program. Your behaviour should always reflect this.

We ask that you bring your enthusiasm, passion and enjoyment of all things cultural to each and every event you attend. MECC Youth Ambassadors are role models for their peers and set the example when it comes to youth and participation in the Arts.